Mental Health Referral Pathways-Richmond/Clarence

| | Early Intervention | Low to Moderate Issues | | | | High Acuity /Risk | |
|------------------|--|--|---|---|--|--|--|
| Service | mindhealthconnect mental health and wellbeing | NewAccess A beyondblue program | headspace | medicare | healthy minds | | Health Northern NSW Local Health District |
| | Mind Health Connect | NewAccess | headspace | Better Access Medicare | Healthy Minds ATAPS & Better Access | NSW Mental Health Line | Mental Health Assessment Team |
| Description | Web based program providing Psycho education and resources for self-management | Low intensity CBT delivered face-to-face or by telephone (up to 6 sessions) | Provides comprehensive support including counselling for young people | Focussed psychological strategies (up to 10 sessions) | Focussed psychological strategies for vulnerable people/ Health Care Card (up to 12 sessions) | Provides triage and referral - intake point for acute mental health services | Provides triage and assessment for acute mental health services during business hours—after business hours call Mental Health Line |
| Referral Process | Provide patient with web address: www.mindhealthconnect.org.au | Link to referral page beyondblue.org.au/ NewAccessCoach Patient must not have activated a Mental Health Treatment Plan in the last 6 months 1300 137 934 | Provide the number or phone it with the patient present (no referral forms necessary) Lismore (02) 6625 0200 Coffs (02) 6652 1878 Port (02) 6588 7300 Tweed (07) 5589 8700 | Requires a Mental Health Treatment Plan. Refer patients directly to your preferred local clinician | Requires a Mental Health Treatment Plan. To find out about Healthy Minds practitioners in your area call 1300 137 237 Fax referrals: Lismore (02) 6627 3396 Coffs (02) 6659 1896 Port (02) 6584 4282 Tweed (07) 5523 5596 | Provide the number, or call with the patient present. 24 hours/ 7 days per week 1800 011 511 | Direct referral accepted only from GPs, LHD clinicians, Justice Health court liaison CNC & school counsellors Richmond Ph - 02 6620 2323 Fax -02 6620 2608 Clarence Ph -02 6641 8250 Fax- 02 6640 2399 |
| Age | All | 18+ | 12—25 yrs. | All | All | All | All |
| Cost | Free | Free | Free | Cost variable, can be bulk billed or gap fee charged | Free | Free | Free Medicare card needed |







https://manc.healthpathways.org.au/

Username: manchealth Password: conn3ct3d

