

## Why should GPs use eReferrals?

From 17/6/2020, GPs can use eReferrals to send electronic referrals to the NNSWLHD services listed below directly from Genie, Best Practice and Medical Director. This means:

- No fax is required - less paper out, less paper in
- GPs receive real-time acknowledgement of referral receipt - stored in your GP clinical system
- A referral comprises one electronic transmission of referrals including attachments
- GPs receive updates and comments about referral status direct to the secure messaging inbox (where pathology etc comes in)
- GPs will have improved visibility of the LHD's available services and specialist directory, for eReferral capable services.

**Dr DG,  
Goonellabah MC**

*"The Ack for 'referral received brings great peace to my heart'."*

## What services can I send eReferrals to?

The services list below is effective from 02/02/2021. GPs can check for the latest list of services by opening the HealthLink Form and clicking NNSWLHD services. Refer to HealthPathways for more information for each service.

### Want more LHD services to eRefer to?

We want your feedback! To help the LHD plan which LHD services or clinics could be activated next, we need GPs to tell us which LHD services/clinics they most need eReferral-enabled.

Want haematology to accept eReferrals? ED? Antenatal? We need GPs to tell us!

Complete this short survey and tell us what should be next.

<https://www.surveymonkey.com/r/KHTFYJB>

Clinic/Service	More information
<b>Lismore Base Specialty Outpatient Clinics</b> Ear, Nose and Throat Clinic Fracture Clinic General Medicine General Surgery Gynaecology Clinic Infectious Diseases High Risk Pregnancy Service (was called Obstetric Medicine) Maxillofacial Surgery  Orthopaedics Psychogeriatric Respiratory Clinic Respiratory Laboratory	For ENT specialist consultation For fracture consults and management For general medicine specialist consultation General surgery consultation For gynaecological consultation For infectious disease specialist consultation For "At Risk" obstetric specialist consultation  General maxillofacial surgical conditions including facial trauma For orthopaedic specialist consultation For psychogeriatric consultation For respiratory disease specialist consultation Electronic ordering of respiratory lab tests
<b>Lismore Pain Clinic</b>	For pain specialist consultation
<b>Lismore High Risk Foot Service (HRFS)</b>	<a href="#">HealthPathways link</a> Referrals for early engagement and consultation for acute foot complications with or without the presence of diabetes.
<b>Lismore Knee and Hip Arthritis Service (KAHAS)</b>	<a href="#">HealthPathways link</a> Referral for holistic management of knee and hip Osteoarthritis.
<b>Sexual Health Services (SHS) - Lis, Byron, Tweed, Grafton</b>	<a href="#">HealthPathways link</a> Referral for HIV, complex STI and gender diversity consultation and management.
<b>Integrated Aboriginal Chronic Care (IACC)</b>	HealthPathways information TBA

### Got questions?

If you have questions, want to know more, or find out how to get access to eReferrals, visit the project web site or contact NNSWLHD Project Lead Tim Marsh on 02 6620 0829 or on [timothy.marsh@health.nsw.gov.au](mailto:timothy.marsh@health.nsw.gov.au).

The project website contains more information, resources, NSW LHD project contacts and training resources like demonstration videos, quick reference guides and interactive/clickable training videos. These are specific to the three supported GP systems: Best Practice, Medical Director and Genie.

The NNSWLHD project team will support you in getting HealthLink SmartForms activated (if not already) and trained so you can send eReferrals.

