

eReferral Service Update

The services list below is effective from 07/11/2022. GPs can check for the latest list of services by opening the HealthLink Form and clicking NNSWLHD services. Refer to HealthPathways for more information for each service. **Gastroenterology at LBH is now for all referrals (not just urgent-only).**

Gynaecology will now use a gynaecology-specific eReferral form with a curated list of reasons for referral and associated guidance on the required/recommended investigations needing to be provided for each reason. About 90% of gynae referrals are delayed due to insufficient information to allow triaging. This change will help improve referral processing time and avoid delays to patient appointments.

Health Pathways login - username: manchealth, pwd: conn3ct3d

The most up to date list is always here: <https://integratedcare.nswlhd.health.nsw.gov.au/electronic-referral-management/current-ereferrals-services/>

Clinic/Service	More information
Lismore Base Specialty Outpatient Clinics	
Ear, Nose and Throat Clinic	For ENT specialist consultation
Fracture Clinic	For fracture consults and management
Gastroenterology Clinic	For all gastroenterology consults only
General Medicine	For general medicine specialist consultation
General Surgery	General surgery consultation
Gynaecology Clinic	For gynaecological consultation
Infectious Diseases	For infectious disease specialist consultation
High Risk Pregnancy Service (was called Obstetric Medicine)	For "At Risk" obstetric specialist consultation
Maxillofacial Surgery	General maxillofacial surgical conditions including facial trauma
Orthopaedics	For orthopaedic specialist consultation
Respiratory Clinic	For respiratory disease specialist consultation
Respiratory Laboratory	Electronic ordering of respiratory lab tests - currently not operating
Lismore Pain Clinic	HealthPathways link ; For pain specialist consultation
Lismore High Risk Foot Service (HRFS)	HealthPathways link Referrals for early engagement and consultation for acute foot complications with or without the presence of diabetes.
Lismore Knee and Hip Arthritis Service (KAHAS)	HealthPathways link Referral for holistic management of knee and hip Osteoarthritis.
Sexual Health Services (SHS)	HealthPathways link Referral for HIV, complex STI and gender diversity consultation and management.
Integrated Aboriginal Chronic Care (IACC)	HealthPathways link
Pulmonary Rehab	HealthPathways link
Respiratory Liaison	HealthPathways link Respiratory and asthma education

Want more LHD services to eRefer to?

We want your feedback! To help the LHD plan which LHD services or clinics could be activated next, we need GPs to tell us which LHD services/clinics they most need eReferral-enabled.

Want haematology to accept eReferrals? ED? Antenatal? We need GPs to tell us!

Complete this short survey and tell us what should be next.

<https://www.surveymonkey.com/r/KHTFYJB>

Got questions?

If you have questions, want to know more, or find out how to get access to eReferrals, visit the project web site or contact NNSWLHD Project Lead Tim Marsh on 02 6620 0829 or on timothy.marsh@health.nsw.gov.au.



The project website contains more information, resources, NSW LHD project contacts and training resources like demonstration videos, quick reference guides and interactive/clickable training videos. These are specific to the three supported GP systems: Best Practice, Medical Director and Genie.

The NNSWLHD project team will support you in getting HealthLink SmartForms activated (if not already) and trained so you can send eReferrals.